Public Internet Limited
Unit B Oakfield Industrial Estate
Witney
OX29 4TH

01865 570 570
www.public-internet.co.uk

How to Pay Your Invoice

You can pay your invoice by Direct Debit, by card or by bank transfer. Services you pay for regularly must be paid by Direct Debit or a saved card. Bank transfer is for one-off payments only.

Direct Debit

Our preferred way to pay

The easiest way to pay. We collect each invoice automatically when it is due, so you never have to remember a payment and your service is never interrupted.

- We only collect invoices when they're due, and we tell you 3 working days before.
- You can cancel at any time, and you're protected by the Direct Debit Guarantee.
- Set up or check your Direct Debit at https://portal.publicinternet.com

Card

Credit or debit card

Save a card or make a one-off card payment at https://portal.publicinternet.com. We accept all major credit and debit cards, including American Express.

- Once your card is saved, we'll charge each invoice to it automatically when it's due.

Bank Transfer

One-off payments only

For one-off payments only. Please use these details:

Account Name	Public Internet Ltd
Sort Code	20-65-18
Account Number	53049043
Reference	Your customer number from your invoice, e.g. CUXXXXXXXX

Always use your customer number as the reference. We match payments automatically. If the reference is missing or wrong, your payment may be delayed or put on the wrong account.

Faster Payments usually arrive the same day. BACS can take up to 3 working days.

Cheques

Not accepted

We no longer accept cheques. Please don't send them, as we can't pay them in and will have to return them.

Stay Safe

Invoice fraud

Our bank details will not change by email. If you get a message saying they have changed, don't make the payment. Email us at billing@public-internet.co.uk to check first, using this address rather than any given in the message.

Need Help?

If you're having trouble paying, or have a question about your invoice, please email us at billing@public-internet.co.uk as soon as you can. Please include your customer number. We're happy to help.